

Quick Start Guide

Setting Up Your Blackberry 7210 Web Client

Congratulations on your BlackBerry purchase from Cincinnati Bell Wireless. This document will assist in your initial set up. Before you begin, be sure that you are in Cincinnati Bell's Wireless coverage area (you'll see Cincinnati Bell on your BlackBerry device screen), you have subscribed to a BlackBerry data plan (look for "GPRS" next to the network signal indicator), that your device is turned on, and that you have received the welcome message from Cincinnati Bell Wireless.

Email

BlackBerry is a wireless extension of your email mailbox that allows you to send, receive, forward, and reply to messages at your convenience. BlackBerry integrates seamlessly with your Internet Service Provider's (ISP) email account. Now you only have one mailbox to manage and one email address for your business card.

With BlackBerry, you don't need to retrieve your email. Your email finds you. No dialing-in. No initiating connections. No phone or modem to attach. No effort required. BlackBerry handhelds are designed to remain on and continuously connected to the wireless network, allowing you to be discreetly notified as new email arrives. BlackBerry lets you manage your growing inbox and deal with your email when it's convenient for you.

To set up your BlackBerry email account using the tools available at our BlackBerry Web Client website, please follow the instructions below.

Tip! You can press enter by pressing the button with the arrow on the lower right side of the keyboard, or simply by pressing in on your scroll bar. You can return or go backwards in the menus by pushing the long key on the side of the unit beneath the scroll bar.

1. The next several steps require use of a PC with Internet access. From your PC, visit www.cincinnati-bell.com/blackberry

2. New users should select "Create New Account".

- Next, you'll be asked for your PIN and IMEI. To find these codes, go back to your BlackBerry handheld device and scroll to the *Options menu (wrench icon)* → *Status*. The last two lines of text will give you your PIN and IMEI. Enter those in the website form exactly as they appear on your Blackberry screen.

Example:

PIN: 2006XXX

IMEI: 010100101012345

- Select a username and a password and follow the website instructions.
- Now return to your BlackBerry device. To make sure all of your features are activated, scroll to *Options menu (wrench icon)* → *Network* → **Please do a scan** → *Register Now*. Wait about 45 seconds for the device to update its service books.
- Return to "Service Book" (under the Options menu)
- Confirm that the "Web Client [CMIME]" is present. You may now proceed to the next step once this is confirmed. If there are no entries in the service book, repeat step 5. After repeating this step, if you are still unable to confirm that the web client [CMIME] is present, please contact customer care to verify your account.
- Your device set up should now be complete. Next, you may continue setting up your email accounts, or you may also choose to set up your email accounts later.
- To continue setting up email accounts (so that you can streamline and access in one place -- your BlackBerry device). Go back to the website (www.cincinnati-bell.com/blackberry) using your PC. Once you have logged into the website, you'll find a row of icons at the top of the screen under the yellow bar. Select "Profile" and then "Email Accounts". The hotlink for Email Accounts can be found at the end of the sentence. Click on the words "other email accounts".

Email Accounts

Customize your settings to receive messages from other email accounts.



- Once on the "Email Accounts" page, to add each of your email accounts that you'd like to access using your BlackBerry, click on the "Add Accounts" button and follow the menu options. There is a help link (?) on each page. Click on this link for further instructions.
- After you have completed setting up each of your email boxes, simply log out of the website. For more specific instructions regarding the use of the email features on your BlackBerry, please consult your device's user guide.

Note!

The BlackBerry Web Client can store up to 5 MB of email in the default Inbox and Sent Items folders, and 3 MB of address book information. Be sure to clean your web client inbox regularly.

Your BlackBerry Web Client will check for new emails at 15 minute intervals. This interval cannot be changed.

Although the BlackBerry Web Client can retrieve email from multiple ISP (Internet Service Provider) accounts, it cannot reconcile opened or unopened and deleted messages with those accounts. You can save a copy of all messages that you send from the handheld in your BlackBerry Web Client Sent Items folder.

Cincinnati Bell Wireless Internet Services

You can also use your BlackBerry device to access Cincinnati Bell's Wireless Internet service. Cincinnati Bell's Wireless Internet service gives you the ability to browse the Internet or get immediate access to the

news you want. To access, click on the Globe icon. Highlight "Home Page" and press the track wheel. Select "Get Link." Once in the Cincinnati Bell Wireless Internet section, you'll see the following menu:

- **ESPN**
- **Wall Street Journal**
- **BLACKBERRY Web Client**
- **Google**
- **YAHOO!**
- **MSN**
- **Go To URL**
- **Other Email**

ESPN

ESPN news is now at your fingertips -- brought to you by the leading provider of sports on the Internet. ESPN offers late breaking news, statistics, schedules, and player updates, in addition to up-to-the minute sports scores from live events. Get sports info on numerous college and pro sports including football, hockey, horse racing, auto racing, basketball, tennis, golf and more!

Wall Street Journal

Access the only morning paper that delivers the latest business news from every major market in the world. More than 1,650 analysts and writers bring you the top world news, crucial reports from all industries, in-depth technology coverage, along with all the financial insight you need to succeed. Select from US News, Asia News, Europe News or Technology News.

Access Email using your Blackberry Web Client

Access up to 10 separate email accounts from one place using your from your handheld device's Blackberry Web Client Account. You can set-up, add, change or update your personal profile.

GOOGLE

Access the Internet's most robust search engine. It's always available at your fingertips!

YAHOO!

Access Yahoo!, "The Only Place Anyone Needs To Go Find Anything, Communicate With Anyone, Or Buy Anything". Serving the world's largest Web audience, Yahoo! offers a comprehensive, hand-built directory, a broad and deep array of communications, commerce and content.

MSN

Access MSN, the Microsoft Network. At MSN, you'll find research and learning tools from Encarta MSN 8, with features such as encyclopedia articles, a dictionary and thesaurus, project planning tools, and the Homework Center. Plus tools for managing your finances, chat via MSN Messenger, photo editing tools, e-mail and more.

Go to URL

Using this link, you can enter the URL (website address) you want to visit.

Other Email:

These are direct links to commonly used e-mail providers, Yahoo and MSN. You can access these sites via these links or by selecting "other email" under the Email menu option.

If you encounter difficulty following the set-up instructions, please contact CBW Customer Care at 1-888-391-3925.